

Profile Petra Tölle

Year of Birth 1962

What matters to me:

- Loyalty, commitment, discretion; respectful interaction and clear language.
- to share my knowledge with people and organisations to develop solutions thus strengthening their ability to act.



Education

- Teaching Degree, Second State Examination, Bielefeld University
- Teacher training and Trainer Aptitude Examination, Karstadt WH AG and IHK, Essen
- Group leader and advisor, Section Group dynamics (DAGG), Münster
- Coaching as a Leadership Tool, Dr. B. Wildemann
- Project Manager Qualification in Project Management, CSC Deutschland Akademie
- Licensed LIFO®-Analyst (Managing of personal Strengths) LPC Lifo®Products & Consulting, Munich
- Principles of Mediation, Klaus D.Gens, Forum gewaltfreie Kommunikation, Dr. M. Rosenberg, Berlin

Professional Experience

- Manager Training and Further Education, Trainer of Executive Staff, Commerce
- Organisational Consultant and Process Facilitator, Commerce
- Advisor, Trainer and Coach for Personnel and Organisation Development, Management Consulting
- Self-employed since 2007

Main Focuses

- Training in the Areas
 - Management
 - Communication
 - Conflict Management
 - Customer Orientation
 - Change Management
- Coaching
- Team Building and Coaching
- Train the Trainer Certification
- Workshop Moderation
- Organisation Development
- Managing Personal Strengths, LIFO®- Method

Experience in

- Commerce, Logistics
- Restaurant Trade
- IT / Telecommunications
- Energy and Oil Industry
- Semiconductor production
- Aviation Industry
- Medical Technology

I achieve through my work:

- I instil curiosity to try new ways of behaviour.
- I offer reassurance to implement new behaviour.
- I inspire to apply new methods and techniques.